



Join Your New Syracuse Area Health HealtheLife Patient Portal!

syracuseareahealth.iqhealth.com/self-enroll

At Syracuse Area Health, we're excited to serve you with a more comprehensive patient portal to manage your care. The HealtheLife patient portal offers enhanced safety and accessibility and provides secure online access to view your lab results, schedule and check appointments, request prescription refills, communicate with providers and much more.

To learn more, ask any member of our health care team or visit syracuseareahealth.com.

To Sign Up

- To enroll in your patient portal account, visit syracuseareahealth.iqhealth.com/self-enroll. To ensure security, you will need your medical record number which can be found on your statement or by calling **402-269-2011**. You may also sign up with the admissions representative at your next visit by providing your email.
- If you manage the healthcare of another person, for example your child, give your email address to a member of our health care team.

If you receive an email invitation, complete the following steps:

1. Click the Accept Invitation link in the email.
2. Answer the security question, agree to the terms of use and privacy policy and click Create Your Account.
3. Verify your email address, create a username and password and select your security question and answer.
4. Agree to the terms of use and privacy policy—and click Create Account.

Remember your username and password; you will need them every time you log in to syracuseareahealth.iqhealth.com.

Access From Your Mobile Device

You can also access the patient portal online using your mobile device or after you've downloaded our app from the app store. The mobile app provides a secure online application that allows you to:

- View lab results and other relevant health documents.
- Manage upcoming appointments.
- Send secure messages to your care team.
- View your medications.

Need help? Call **402.269.2011** and ask for patient portal assistance.

