




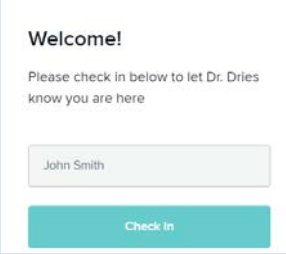
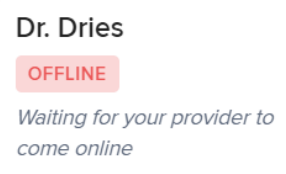
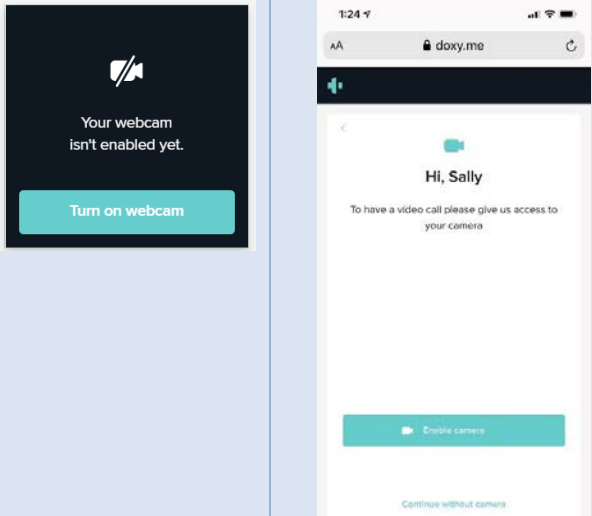
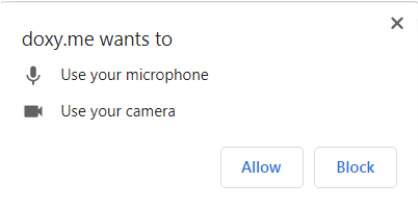
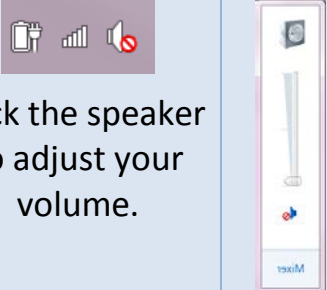
Syracuse Area Health offers a variety of appointments in the comfort and safety of your home, including primary care, orthopaedics, and more.

Visits are available for established, SAH patients with a smartphone, computer or tablet with audio/visual capability. Don't have this technology? We can also accommodate appropriate telephone-only visits.

NOTE: You must make an appointment to visit with your provider via telehealth.

What happens when it is time for my appointment?

<p>1. About 15 minutes prior to your appointment, registration will call you to confirm your appointment and provide a link to connect with Syracuse Area Health.</p>	
<p>2. Click the link you received from SAH via email or text (e.g. doxy.me/drdrries).</p> <p>Note: If you get disconnected, repeat this step to log back into your provider's "waiting room".</p>	  https://doxy.me/drdrries

<p>3. Enter your name to check into your provider's "waiting room".</p> <p>4. Click Check In.</p>	
<p>When the provider is ready, your provider will start the call. You will talk with your provider in a private setting like you do in an exam room.</p>	
<p>5. If prompted, click... Turn on webcam (computer setting) or Enable camera (phone setting).</p> <p>This allows the provider to see you during your visit.</p>	
<p>6. If prompted, click Allow so you can use your device's microphone and camera during your visit with your provider.</p>	
<p>7. If use a computer or iPad, ensure your speakers are on. One place to check is in the lower, right-hand corner. Speaker should not have a red line through it.</p>	 <p>Click the speaker to adjust your volume.</p> <p>Use your mouse to slide the bar up/down to adjust your volume.</p>